

Examples of Phishing Scams

These emails may look official, but they are actually fraudulent. Never respond to emails from your bank or financial institutions requesting account information.

Subject: Bank Of America alert:Online Banking Sign-in Error
From: onlinebanking.alerts@bankofamerica.com
Date: Tue, 10 Jun 2008 15:32:44 -0500

Bank of America Higher Standards
Customer using a laptop for Online Banking



to reset your passcode please
[Sign In »](#)

[Online Banking Sign-in Error](#)

For your security, access to Online Banking has been locked because the number of attempts to sign in exceeded the number allowed. To regain access, you must restore your account. Please [click here](#) and submit your information.

Your security is important to us. If you are not aware of this situation, please contact us immediately at 1.800.933.6262.

Want to confirm this email is from Bank of America? Sign in to Online Banking and select Alerts History to verify this alert.

Want to get more alerts? Sign in to Bank of America Online Banking and click the "Manage Alerts" link in the "I want to..." box.

Because email is not a secure form of communication, please do not reply to this email.

If you have any questions about your account or need assistance, please call the phone number on your statement or go to Contact Us at www.bankofamerica.com.

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From: bankofamerica@securesuite.net
Subject: Online Banking Notices Upgrade Your Online Banking Information?
Date: Sat, 5 Jul 2008 13:17:48 +0200
To:



Online Banking


Security Update Notification

Dear Valued Customer :

We are unable to active your account because we have upgraded our online service, we are sorry for that but you have to reactive your Bank Of America online bank account to be able to send and recive money online.[Click here to continue](#), Security Bank Of America .

Your account might be place on restricted status. Restricted accounts continue to receive payments, but they are limited in their ability to send or withdraw funds. To lift up this restriction, you need to login into your account (with your username or SSN and your password), then you have to complete our verification process. You must confirm your credit card details and your billing information as well. All restricted accounts have their billing information unconfirmed, meaning that you may no longer send money from your account until you have reactive your billing information on file. [Sign in to Online Banking](#)
Thank You.

Because your reply will not be transmitted via secure e-mail, the e-mail address that generated this alert will not accept replies. If you would like to contact Bank of America with questions or comments, please [sign in to Online Banking](#) and visit the customer service section.

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From: CustomerService@BankOfAmerica.com
Subject: Bank Of America Alert Online Access Suspension Message
Date: Mon, 22 Mar 2004 23:52:44 +0200



Dear member

During our usual security enhancement protocol, we observed multiple login attempt error while login in to your online banking account. We have believed that someone other than you is trying to access your account for security reasons, we have temporarily suspend your account and your access to online banking and will be restricted if you fail to update.



To get started :

> [Log on to https://www.bankofamerica.com/privacy/update.jsp](https://www.bankofamerica.com/privacy/update.jsp)

Please Note:

If we do no receive the appropriate account verification within 48 hours, then we will assume this Bank account is fraudulent and will be suspended. The purpose of this verification is to ensure that your bank account has not been fraudulently used and to combat the fraud from our community.

From: Service@WellsFargo.com
Subject: Wells Fargo Security Service Notification (IMPORTANT)
Date: Sun, 3 Aug 2008 12:46:37 +0300
To:



Dear Customer:

We've noticed that you experienced trouble logging into Wells Fargo Online Banking.

After three unsuccessful attempts to access your account, your Wells Fargo Online Profile has been locked. This has been done to secure your accounts and to protect your private information. Wells Fargo is committed to making sure that your online transactions are secure.

To unlock your account, and verify your identity please follow this link and sign in:

http://www.wellsfargo.com/webscr/login_submit

Sincerely,
Wells Fargo
Online Customer Service

Protect yourself from fraud and identity theft. To learn more, go to
http://wellsfargo.com/privacy_security/fraud_prevention/

If you have a question about your account, please sign on to your secure online banking session at wellsfargo.com, click the Sign On button and then select "Contact Us."



On the go. On your terms. Bank anywhere you want with **Mobile Banking**.

Grab your phone and go to **bofa.mobi** to get started again. Need a Mobile Banking app? Learn how to download one now.

It's been a while since you signed in to Mobile Banking. Here's a reminder of how easy it is to bank on the go:

Convenient. Out on the town? Away from your computer? You can check your balance, transfer funds, and even pay bills — all for free.⁴ Plus, it's available 24/7.

Simple. No matter where you are, you're only a few taps away from completing your transaction. And our Mobile Banking app even finds ATMs for you without you entering an address.

Secure. Our advanced security technology protects your information. And our [\\$0 Liability Guarantee](#) means you won't be held responsible for unauthorized account activity.

Return to banking on your terms. Grab your phone and go to **bofa.mobi** or [learn how to download our Mobile Banking app](#) if you need one.

[Get reacquainted with Mobile Banking](#)



[Online Banking](#) | [Checking](#) | [Savings](#) | [Contact Us](#)

⁴Check with your wireless carrier for fees that may apply. Must have Transfer and Bill Pay set up previously in Online Banking to use these functions.